


Agency list @ 2 September 2022
Substance use, palliative and end-of-life care and social care.
Liverpool and Southport & Sefton

Substance use


Service	Liverpool	Sefton
<p>MerseyCare Drug/Alcohol Team - help people with drug problems both in their local community and as an inpatient. https://www.merseycare.nhs.uk/our-services/liverpool/drug-and-alcohol-services</p>	<p>Community drug and alcohol team (Brook Place), Orphan Drive, Tuebrook, Liverpool, L6 7UN Tel: 0151 330 8260</p>	
<p>CGL – Change, Grow, Live We help adults and families who are struggling with drugs or alcohol. Our services can support you through your journey to recovery. We can also give you advice about reducing the harmful effects of drugs and alcohol. Our services are free and confidential.</p>	<p>Integrated Recovery Service – Kirkby Unit 7, Deacon Park, Moorgate Road, Kirkby L33 7RX Tel: 0151 546 9557 Email: knowsley@cgl.org.uk</p> <p>Integrated Recovery Service – Huyton The Peake Centre, Unit 12-14 Chapel Brook Park, Merseyside L36 6FH Tel: 0151 482 6291; Email: knowsley@cgl.org.uk</p>	<p>Southport: 8 Church Street, Southport, PR9 0QT Tel: 01704 534 759</p> <p>Bootle: The Green House, 2 Bridle Way, Bootle L30 4UA. Tel: 0151 203 9755</p> <p>Drug and Alcohol Service - Sefton (changeandgrowlive.org)</p>
<p>We Are With You (formerly Addaction) Free, confidential service to work with you on your own goals, whether that's cutting down your drug or alcohol use, stopping completely or just getting a bit of advice.</p>	<p>WAWY Liverpool Central: The Foundry, 36 Henry Street, Liverpool, L1 5BS 0151 706 7888 https://www.wearewithyou.org.uk/services/liverpool-central/</p> <p>WAWY Liverpool South: 2-12 St Mary's Road, Garston, Liverpool, L19 2RY 0151 541 2856 https://www.wearewithyou.org.uk/services/liverpool-south/</p> <p>WAWY Liverpool North: 83-93 Stonebridge Lane, Croxteth, Liverpool, L11 4SJ 0151 546 1141 https://www.wearewithyou.org.uk/services/liverpool-north/</p>	<p>YP only service in Bootle</p>
<p>Inpatient detox Offering detoxification programmes for those who are unable to detoxify within the community or who have been unsuccessful trying to do so. You cannot self-refer, however teams at DART or Brook Place can refer you.</p>	<p>Hope Centre, Smithdown Health Park, Smithdown Road, Liverpool, L15 2HE Tel: 0151 330 8074 https://www.merseycare.nhs.uk/our-services/our-sites/liverpool/hope-centre</p>	

Service	Liverpool	Sefton
<p>RISE Recovery Services are a partnership of YMCA Together and New Start to deliver: Harm Reduction Service for Women, Residential Rehabilitation and an Abstinence Service</p>	<p>RISE Recovery Services, L8 3SE https://ymcatogether.org.uk/health-wellbeing/#:~:text=RISE%20Recovery%20Services%20are%20a,Abstinence%20Service 0151 474 0685 Email: referrals.recovery@liverpoolymca.org.uk</p>	
<p>Alcohol services Brings together the skills and knowledge of specialist qualified alcohol nurses and alcohol health workers to deliver a recovery focused service to those struggling with their alcohol intake.</p>	<p>Liverpool Community Alcohol Service LCAS works across local community clinics – taking self-referrals and referrals from GPs and other HSCPs. 0151 471 7784 https://www.merseycare.nhs.uk/our-services/liverpool/liverpool-community-alcohol-service-lcas</p>	<p>Hospital Alcohol Liaison Team (HALT) based in the Emergency Dept at Southport and Ormskirk Hospital Trust, Southport and Formby District General Hospital, Town Lane, Kew, Southport, Merseyside PR8 6PN. Tel: 01704 547471 https://www.southportandormskirk.nhs.uk/?s=HALT</p>

Palliative/End-of-Life Care

Service	Liverpool	Sefton
<p>IMPACT (Integrated Mersey Palliative Care Team)</p>	 <p>A team of doctors, specialist nurses and specialist therapists who work locally in hospitals, hospices and in the community. If you live in Liverpool or South Sefton and have a life limiting condition, we can help you get support with your health to maintain your future care. You or your carer can call us 24 hours a day, seven days a week if you have any concerns about your health. Or ask your healthcare professional to call on your behalf. Telephone: 0300 100 1002 https://www.merseycare.nhs.uk/our-services/liverpool/integrated-mersey-palliative-care-team-impact</p>	
<p>Hospices</p>	<p>Marie Curie, Speke Rd, Liverpool L25 8QA Tel: 0151 801 1400 https://www.mariecurie.org.uk/help/hospice-care/liverpool Marie Curie is the UK's leading end of life charity. We provide frontline nursing and hospice care, a free support line and a wealth of information and support on all aspects of dying, death and bereavement.</p> <p>Woodlands Hospice, AUH Campus, Longmoor Ln, Liverpool L9 7LA Tel: 0151 529 2299 https://www.woodlandshospice.org/about-us Woodlands Hospice is dedicated to providing hospice care for the people of North Liverpool, South Sefton and Kirkby in Knowsley. Hospice care, also referred to as 'specialist palliative care', aims to improve the lives of people who have life-limiting illnesses. It helps them to live actively and be as independent as possible. This support often extends to patients' carers, family and close friends.</p>	<p>St Joseph's, Ince Rd, Thornton, Liverpool L23 4UE Tel: 0151 924 3812 https://www.stjhospice.org.uk/ Our 31-bed hospice provides end-of-life care for people from Sefton, Liverpool, Knowsley, West Lancashire and occasionally further afield.</p> <p>Queenscourt Hospice, Town Lane, Southport, PR8 6RE 01704 544645; https://www.queenscourt.org.uk/index.php Queenscourt Hospice is a local charity that provides support for the people of West Lancs, Southport and Formby. We care for patients with serious illnesses, enabling them to achieve the best possible quality of life at each new stage. We help to do this both in the Hospice and at Home through our In-Patient unit, Queenscourt Connect and Queenscourt at Home services.</p>
<p>STARS We work with our fellow partners Crossroads Together and Home Carers Liverpool Limited HCL to support people in their own homes, as well as to help their families and carers.</p>	<p>Our healthcare professional colleagues refer patients who are at the end of life to STARS. A STARS registered nurse then works to make sure the right care is in place for the patient – this can include care overnight as well as during the day. https://www.mariecurie.org.uk/professionals/working-in-partnership/marie-curie-in-liverpool</p> <p>Our trained team, including nurses, can answer any questions about end of life. Call our Support Line 0800 090 2309*</p> <p>*Monday to Friday 8am to 6pm, Saturday 11am to 5pm. Calls are free from landlines and mobiles. Your calls may be recorded for training and monitoring purposes.</p>	

Social and community care

Service	Liverpool	Sefton
Adult Social Care	<p>https://liverpool.gov.uk/adult-social-care/</p> <p>Careline adult services manages all adult social care enquiries and referrals. You can contact us 24 hours a day, 7 days a week.</p> <p>Contact us on 0151 233 3800 to:</p> <ul style="list-style-type: none"> • Raise a concern about an adult at risk (if an adult is at immediate risk call 101 or 999 in an emergency). • Request a needs assessment. • Enquire about individual adults or other issues of a sensitive nature. • Get in touch with a social worker or specific social work team. 	<p>https://www.sefton.gov.uk/social-care/adults.aspx</p> <p>Adult Social Care is the support provided to adults with physical or learning disabilities, or physical or mental illnesses. This could be for personal care (such as eating, washing, or getting dressed) or for domestic routines (such as cleaning or going to the shops).</p> <p>If you think you need additional help and support to maintain your independence or are struggling to live at home, then you may be entitled to help from Sefton Adult Social Care.</p>
Life Rooms	 <p>Life Rooms operate in Walton and Bootle areas of Liverpool and also Southport. They are a free NHS service providing safe spaces to meet other people, find out about a range of opportunities and community resources. Examples include: volunteering, employment, social activities, advice and much more. There's also cafés and IT access. The website is www.liferooms.org.</p> <p>Evered Ave, Liverpool L9 2AF</p>	<p>23-25 Scarisbrick Ave, Southport PR8 1NW Tel: 01704 383198</p> <p>St Winefride's Campus, Merton Road, Bootle, L20 7AP 0151 330 6461 liferooms@merseycare.nhs.uk</p>
The Brink, Liverpool <i>'Where recovery happens'</i>	<p>Everyone is welcome at the cafe for a cup of tea or coffee, a piece of cake or a home-cooked meal, to find out more about the services we offer, or to attend one of our transformational programmes. The Brink is a place you'll experience people living meaningful and fruitful lives free of alcohol or drugs – and you may decide it's something you want for yourself.</p> <p>Tel: 0151 703 0582 Email: brinkinfo@forwardtrust.org.uk 15-21 Parr Street Liverpool L1</p>	

Homelessness services

Service	Liverpool	Sefton
<p>Local Authority Homelessness</p>	<p>Our Housing Options service we may be able to help you if you are legally homeless. Legally homeless may mean:</p> <ul style="list-style-type: none"> • you've been evicted • you can't get into your home, for example, your landlord has locked you out • it's not reasonable to stay in your home, for example, if you're at risk of violence or abuse • you've had to leave your home because of a flood or fire <p>Following government advice, our Housing Options Service is minimising face-to-face contact, but you can request a referral online by using the form below or call 233 3061.</p> <p>https://liverpool.gov.uk/housing/homeless-or-at-risk/housing-options-referral/</p>	<p>If you have nowhere to stay or if it is unsafe for you to return home, or you will be homeless within the next 56 days (eight weeks), you should contact the Housing Options Team immediately.</p> <p>You can email the team on housing.options@sefton.gov.uk call them on 0151 934 3541.</p> <p>The team will assess your case and will be able to provide housing options for you and your family.</p> <p>South Sefton - Housing Options Team Tel: 0151 934 3541 Opening Times: Monday-Thursday 10 am to 4 pm; Friday 10am to 3 pm Email: Housing.Options@sefton.gov.uk</p> <p>North Sefton - Southport Housing Centre (Light for Life) Website: www.lightforlifesefton.org.uk Email: shc@lightforlifesefton.org.uk Tel: 01704 501 256 Opening Times: Monday to Friday 10am to 4pm Tel: 07918746042 outside normal office hours and weekends Address: Eastbank Street, Southport, PR8 1ES</p>
<p>Brownlow GP (homeless) services</p>	<p>Brownlow General Practice, 70 Pembroke Place, Liverpool, L69 3GF https://central.brownlowhealth.co.uk/homelessness-services/ Tel: 0151 2854578</p> <p>The practice provides an enhanced service for people who are homeless or living in hostels in Liverpool. This means that as well as most of the clinicians having experience in this area, we also have 2 dedicated homelessness nurses and an alcohol nurse, shared care drugs workers within the practice and close links with other local homelessness organisations. We also have a specific Homeless Access Clinic every Thursday at the Brownlow site (drop in, 12.30-2.30pm).</p>	
<p>YMCA</p>	<p>Leeds Street is in Liverpool city centre and at this service we provide 29 beds of self-contained accommodation and 40 en-suite rooms. We provide support in this service 24 hours a day, seven days a week. This service is for people who are homeless and people who may have multiple needs including poor mental health, substance misuse and offending behaviour.</p>	

Service	Liverpool	Sefton										
<p>YMCA (cont.)</p>	<p>Lister Road in Kensington and Ullet Road in Toxteth provide 28 beds of accommodation for people who are homeless. The services provide a homely environment with support provided 24 hours a day, 7 days a week.</p> <p>You can be referred to these services via a MainStay assessment, through Housing Options. http://www.mainstayliverpool.org.uk/about/ Housing Options: 0800 731 6844, 0151 233 3800 Careline</p>											
<p>Whitechapel Outreach Harm reduction</p> <p>https://www.whitechapelcentre.co.uk/</p>	<p>Our Homeless Advice Centre is open to prevent homelessness. It delivers housing and welfare advice to resolve or prevent homelessness for new clients who are rough sleeping or are at risk of rough sleeping. Monday to Friday: 8am to 4pm; Langsdale Street, Liverpool L3 8DT Tel: 0151 207 7617 (if possible, please call first to book a same day appointment.)</p> <p>Our Street Outreach Service provides assertive outreach support to prevent and eradicate rough sleeping and street drinking. The team responds to reports received through the Always Help Available campaign in Liverpool as well as carrying out regular early morning and evening Outreach.</p> <p>Aigburth Drive Hostel is a Harm Reduction Service for men who need support to manage their alcohol use. This service is available to men aged over 40 who are in housing need support to manage their alcohol use and are Liverpool residents.</p> <p>Our Homeless Hospital Inreach project delivers housing advice and support to homeless patients to ensure they have appropriate accommodation and support when ready for discharge. Our workers are available 8am to 4pm daily, supporting anyone at risk of being discharged to homelessness. These workers will contact patients, undertake assessments of need, provide support and work to find appropriate housing. The service is a partnership with Brownlow Health, Liverpool YMCA, Liverpool City Council, Liverpool Clinical Commissioning Group, Liverpool University Hospitals and MerseyCare.</p>											
<p>Hostels/day centres, advice centres, community venues</p>	<p>Shelter: L1 3DN Basement Advisory Centre: L1 4JN Crisis Skylight: L1 5BD</p>	<p>Supported Temporary Accommodation</p> <table border="1" data-bbox="1464 1066 2101 1394"> <thead> <tr> <th data-bbox="1464 1066 1789 1098">Client Group</th> <th data-bbox="1789 1066 2101 1098">Delivery Partner</th> </tr> </thead> <tbody> <tr> <td data-bbox="1464 1098 1789 1166">Rough Sleepers 24-hour services</td> <td data-bbox="1789 1098 2101 1166">Bosco New Start</td> </tr> <tr> <td data-bbox="1464 1166 1789 1262">Complex Females (Dispersed Services)</td> <td data-bbox="1789 1166 2101 1262">Excel Venus Bosco</td> </tr> <tr> <td data-bbox="1464 1262 1789 1331">Offender Accommodation Unit</td> <td data-bbox="1789 1262 2101 1331">Excel</td> </tr> <tr> <td data-bbox="1464 1331 1789 1394">Young People/Care Leavers 18+ - 24-hour services</td> <td data-bbox="1789 1331 2101 1394">Bosco New Start</td> </tr> </tbody> </table> <p><u>BOSCO</u></p>	Client Group	Delivery Partner	Rough Sleepers 24-hour services	Bosco New Start	Complex Females (Dispersed Services)	Excel Venus Bosco	Offender Accommodation Unit	Excel	Young People/Care Leavers 18+ - 24-hour services	Bosco New Start
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Service	Liverpool	Sefton
		<p>Bosco Lodge, 153 Stanley Road, Bootle, L20 3QG Bosco House, 59-61 Merton Road, Bootle, L20 7AP</p> <p><u>EXCEL</u> 76 Hawthorne Road, Bootle, L20 9TX Windsor House, 124-126 Manchester Road, Southport, PR9 9BH St Catherine's Rd, 20 St. Catherine's Road, Bootle, L20 7AL</p> <p><u>NEW START</u> 40-42 Leyland Road, Southport, PR9 9JQ 15 Leicester Street, Southport, PR9 0ER</p> <p><u>VENUS</u> The Venus Centre, 215 Linacre Lane, Bootle, L20 6AD</p>

Family Support (SU)

Service	Liverpool	Sefton
Family Support	<p>Sanctuary Family Support, 322-326 Upper Parliament Street Liverpool, L8 7QL Open 9.00am to 4.30pm 0151 7350747 E-mail: ruth@sanctuaryfs.org www.sanctuaryfs.com Tel: 0151 735 0747</p>	<p>Sefton Carers' Centre 27-37 South Road, Waterloo, Liverpool L22 5RF Tel: 0151 288 6060</p> <p>Email: help@carers.sefton.gov.uk Website: www.sefton-carers.org.uk</p>
	<p>Love, Jasmine supports family members directly affected by the loss of a child. We provide practical, emotional and respite support and promote self-care to improve the emotional wellbeing of the whole family. Tel: 0151 459 4779 https://www.lovejasmine.org.uk/</p>	

Peer support / Mutual aid

Service	Liverpool	Sefton
<p>Smart Recovery UK</p>	<p>Meetings are currently run in Kirkby and Birkenhead. Meeting Results - UK SMART Recovery UK SMART Recovery (UKSR) is a registered charity which promotes choice in recovery through a national network of mutual-aid meetings and online training programmes with comprehensive teaching materials and manuals. Our programme teaches rational, easy to learn and self-empowering skills to help participants abstain from any addictive behaviour and to develop a lifestyle that supports sustained recovery.</p>	<p>The nearest meetings are Blackpool, Kirkby Chorley and St Helens.</p>
<p>NA (Narcotics Anonymous)</p>	<p>NA is a non-profit society of men and women for whom drugs had become a major problem. We are recovering addicts who meet regularly to help each other stay clean. NA encourages its members to abstain completely from all drugs including alcohol. An Open meeting of NA is one that anyone may attend. All are welcome. However, sharing is reserved for those who think they may have a problem with drugs. Closed meetings are exclusively for those who consider that they may have a problem with drugs. NA uses the 12 Steps Tradition. Telephone: 0300 999 1212 10am-midnight E-mail: meetings@ukna.org Website: ukna.org/.../about-na-menu https://meetings.ukna.org/</p>	<p>Meetings held across Sefton 0300 999 1212 10am-midnight E-mail: meetings@ukna.org</p>
<p>AA (Alcoholics Anonymous)</p>	<p>AA is a voluntary fellowship of men and women who are alcoholics and who help each other to achieve and maintain sobriety by sharing experiences and giving mutual support. Members are helped to achieve sobriety by staying away from drink, one day at a time. Telephone: 0151 709 2900 (Liverpool Helpline) 0800 917 7650 E-mail: help@aamail.org Website: www.alcoholics-anonymous.org.uk https://rehabclinicsgroup.com/aa-meeting-locations/liverpool-city/</p>	<p>0151 709 2900 (Liverpool Helpline) 0800 917 7650 Fax: 01904 626 091 E-mail: help@aamail.org Website: www.alcoholics-anonymous.org.uk</p>

National organisations

Sources of help and information on substance use

End-of-life care for people using substances: this website hosts a range of resources for people using substances who are seriously unwell, their families, friends and carers and the practitioners who care for them. Click on this link to find out more: [End of life care for people who use substances | \(endoflifecaresubstanceuse.com\)](https://endoflifecaresubstanceuse.com)

SMART Recovery UK helps people recover from addictive behaviour and lead satisfying lives. Their approach is secular and science-based, using motivational, behavioural and cognitive methods. They run a network of self-help meetings and also partner with care professionals.

Website: smartrecovery.org.uk

Enquiries: 0330 053 6022

Alcoholics Anonymous: a fellowship of people who acknowledge that they could not handle alcohol and now seek to live a new way of life without it. They run local support groups throughout the UK.

Website: alcoholics-anonymous.org.uk

Email: help@alcoholics-anonymous.org.uk

Helpline: 0800 9177 650

The British Liver Trust aims to increase awareness of liver disease and provide information and support to people affected by liver disease. They also campaign for earlier detection and better treatment of liver disease.

Website: britishlivertrust.org.uk

Email: helpline@britishlivertrust.org.uk

Helpline: 0800 652 7330

Narcotics Anonymous: a fellowship of people for whom drugs have become a major problem, who meet regularly to help each other stay drug-free.

Website: ukna.org

Information about local meetings: meetings@ukna.org

Helpline: [0300 999 1212](tel:03009991212)

Sources of help and information on end of life

Dying Matters aims to help people talk more openly about dying, death and bereavement, and to make plans for the end of life. Its website hosts the UK's most comprehensive directory of services for people in the last years of life, their families, carers and friends. They operate in Wales as Compassionate Cymru.

Websites: dyingmatters.org and compassionate.cymru

Marie Curie is the UK's leading end-of-life charity. They provide frontline nursing and hospice care, a free helpline and a wealth of information and support on all aspects of dying, death and bereavement.

Website: mariecurie.org.uk

Helpline: [0800 090 2309](tel:08000902309)

Hospice UK is a national charity working for people experiencing dying, death and bereavement. They work to improve the quality of palliative and end-of-life care and encourage collaboration between services. Their website includes a hospice finder service:

Website: hospiceuk.org

Macmillan Cancer Support provides practical, medical and financial support for people live with cancer, including where to find practical and emotional support at the end of life.

Website: macmillan.org.uk

Helpline: 0808 808 0000

Sources of help for families and friends



Adfam aims to improve support for families affected by drugs and alcohol. It has a directory of family support groups across the UK and its website includes videos explaining how families can understand drug or alcohol use and learn to help themselves.

Adfam@Home is an online service of one-to-one and group support. <http://www.adfam.org.uk/>



Al-Anon Family Groups provide support to anyone whose life is, or has been, affected by someone else's drinking, regardless of whether that person is still drinking or not. For some of our members, the wounds still run deep, even if their relative/friend may no longer be a part of their lives or have died. <http://www.al-anonuk.org.uk/> Helpline 020 7403 0888



DrugFAM provides safe, caring and professional support to families, friends and carers who are struggling to cope a relative/friend's addiction to drugs or alcohol. Through our range of services, we give families the strength to break free from the cycle of addiction and rebuild their lives.

<http://www.drugfam.co.uk/> Helpline 0300 888 3853

SMART Recovery SMART Recovery® Family & Friends (F&F) aims to provide a network of support meetings for people affected by the addictive behaviour of someone close to them. The F&F programme invites participants to spend time concentrating on themselves and their goals, this also includes exploring whether their habitual responses to their friend/relative are helpful or not. SMART F&F explores ways that participants can look after themselves better and establish healthier relationships with their friend/relative.

Online Community at: www.smartrecovery.org.uk

Acknowledgements

This directory was compiled by Dr Sam Wright and edited by Professor Sarah Galvani, Department of Sociology, Manchester Metropolitan University, Manchester, England. It was accurate at the time of compilation – 2 September 2022.

The list is one of a number of resources available from a programme of work exploring palliative and end-of-life care for people using substances, and for the families and carers who support them. Online access at: [End of life care for people who use substances | \(endoflifecaresubstanceuse.com\)](http://endoflifecaresubstanceuse.com)

- A special section for **practitioners** can be found here: [Practitioner support | End of life care for people who use substances \(endoflifecaresubstanceuse.com\)](http://endoflifecaresubstanceuse.com/practitioner-support)
- A special section for **family members** can be found here: [Family caregiver | End of life care for people who use substances \(endoflifecaresubstanceuse.com\)](http://endoflifecaresubstanceuse.com/family-caregiver)
- A special section for **people who are concerned they might be unwell** can be found here: [If you're unwell | End of life care for people who use substances \(endoflifecaresubstanceuse.com\)](http://endoflifecaresubstanceuse.com/if-youre-unwell)

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